

PCN Portfolio Opportunity Overview

The PCN portfolio project is an opportunity for you to learn, experience and produce a piece of work that has a positive impact on a specific patient group, a process or colleagues across your PCN. Your project should align with one or more of the areas outlined below. Your project could be to carry out research or an audit of a particular area of service delivery or population need and to produce a report of recommendations. Your project could be to design resources/training that support colleagues with a population health need or for promote self-management for patients. You may want to pilot a new service or new way of delivering an existing service. Before proceeding you should:

1. *Identify what your interests are and what type of project would best support your learning and development and long-term career ambitions.*
2. *Discuss what the current needs are with your Clinical Director/PCN Manager and Practice Manager/Senior Manager to ascertain whether they have identified any specific areas that might be a suitable project for you to undertake.*
3. *Share a proposal and get approval from your Practice Manager and PCN Clinical Director to proceed clearly outlining the benefits of the project to the PCN, Practice and local population.*
4. *Consider how you will share the outcomes of your project across your PCN and across BLMK so that other PCNs may be able to implement similar projects.*

PCN Portfolio Project Areas	Categories	Examples of PCN Portfolio Projects
Population Health Needs Population Health is an approach that aims to improve physical and mental health outcomes, promote wellbeing and reduce health inequalities across an entire population. There will be needs that are specific to your PCNs population that is based on the demographics and geographical make-up of your PCN.	<ul style="list-style-type: none"> • Frailty • Mental Health • Learning disabilities • Cancer • Addressing Health Inequalities • Self-management of Long-term health conditions • Personalised care 	<ul style="list-style-type: none"> • Audit of historical and current data and discussions with patients to understand what factors are driving poor outcomes in diabetes in the over 50's and create a toolkit of resources that target the specific drivers. • Awareness raising campaign and drop-ins for at risk groups for Cancer, working in partnership with local voluntary sector and cancer specialists. • Design and delivery of a series of peer group consultations for young patients with asthma struggling with self-management of care.
Quality Improvement & service redesign Quality Improvement is an important part of ensuring that the best quality care is delivered to your PCN patient population. Quality Improvement is about identifying issues or gaps in service provision or processes and implementing an intervention to improve outcomes for patients and improved productivity.	<ul style="list-style-type: none"> • Time saving (staff and patients) • Cost reductions • Decrease in errors or mistakes • Safety • Effectiveness • Patient access • Patient engagement • New ways of working <ul style="list-style-type: none"> ◦ Digital skills • Communication 	<ul style="list-style-type: none"> • Reviewed frailty pathways to produce a recommendation report for PCN of how improvements can be made to effectiveness, efficiency and overall patient experience. • Co-design and create resources that support staff and patients to feel confident utilising video consultations. • Carry out a patient engagement and satisfaction survey and identify three key practical steps you could take to make improvements.
Workforce Development Workforce development is about supporting individuals holistically to grow and build on their knowledge, skills and attitudes so that they can progress and deliver high quality care. This also includes supporting the confidence, wellbeing and resilience of the workforce and to identify opportunities for improving engagement, motivation and culture within your PCN	<ul style="list-style-type: none"> • Wellbeing and Resilience • Engagement and motivation • Team working • Mentoring and coaching • Education and Training • Leadership development 	<ul style="list-style-type: none"> • Pilot of a wellbeing programme for staff that focused on improving nutrition and through group sessions also built team cohesion. • Design and delivery of a series of 'Train the trainer' skills sharing sessions with colleagues within your PCN about a specific subject. • Facilitate a series of learning action sets and peer networking opportunities for team building and sharing ideas.

